

GUEST WI-FI SERVICE CLARIFICATION TEXT

1. Clarification Text

DATA CONTROLLER:

This text has been prepared by **Ramada Plaza by Wyndham Samsun**, acting as the data controller, within the scope of the Law No. 6698 on the Protection of Personal Data (“KVKK”).

PROCESSED DATA AND PURPOSES:

When you connect to the guest Wi-Fi network, the following personal data may be processed:

- **Mandatory Technical Data:** IP address, MAC address, connection date/time, session duration, accessed URLs.
- **Voluntary Data** (if a form is filled): Name-surname, phone number, device information.

These data are processed for the following purposes:

- Fulfilling legal logging obligations in accordance with Law No. 5651,
- Ensuring the company’s information security,
- Responding to requests from relevant public authorities,
- Conducting advanced logging, legal defense, and incident investigation activities.

METHOD OF COLLECTION AND LEGAL BASIS:

Your data is collected automatically upon connection to the guest Wi-Fi network and is processed based on:

- “Necessity for the establishment, exercise, or protection of a right” (KVKK Art. 5/2-e), and
- “Fulfillment of a legal obligation” (KVKK Art. 5/2-ç).

DATA RETENTION PERIOD:

- Log records will be retained for **2 years** in accordance with Law No. 5651, with timestamp and HASH encryption.
- Personal data will be stored for the duration required by the purpose and as limited by applicable legal retention periods.

DATA TRANSFER:

Your personal data may be transferred to authorized public institutions and organizations (e.g., BTK, judicial authorities) in cases of legal obligation.

YOUR RIGHTS UNDER KVKK:

Pursuant to Article 11 of the KVKK, you may apply to our Company as the data controller and request the following:

- To learn whether your personal data is being processed,
- If processed, to request information about such processing,
- To learn the purpose of the processing and whether your data is used appropriately,

- To learn the third parties to whom your data has been transferred domestically or abroad,
- To request correction if your data is incomplete or incorrectly processed,
- To request deletion or destruction of your personal data under the conditions set forth in Article 7 of KVKK,
- To request that third parties to whom your data has been transferred are notified of such correction, deletion, or destruction,
- To object to the occurrence of a result against you due to the analysis of your personal data solely through automated systems,
- To demand compensation if you suffer damage due to unlawful processing of your personal data.

APPLICATION METHOD:

To exercise your rights under the KVKK, you may apply to **Ramada Plaza by Wyndham Samsun** in writing or via other methods specified by the Personal Data Protection Authority, by providing identity verification.

Contact Information:

Ramada Plaza by Wyndham Samsun

Address: [Insert full address here]

Phone: [Insert phone number]

E-mail: [Insert email address]

KEP (Registered Email): [Insert if applicable]

By using the guest Wi-Fi service, you are deemed to have accepted the above-mentioned terms.

** Right to Request Correction, Deletion, and Anonymization**

- You have the right to request the correction, deletion, or anonymization of your personal data.
- If you believe your personal data has been unlawfully processed, you also have the right to request compensation for any damages you may have suffered.

You may submit your requests by contacting us at: kvkk@ramadaplazasamsun.com

** 2. Terms of Use & Disclaimer (Law No. 5651 Compliance)****GUEST INTERNET NETWORK TERMS OF USE**

- This internet connection is provided **exclusively for temporary guest use.**

- By connecting to the network, **all access data will be time-stamped and logged** in accordance with **Law No. 5651**.
- During your use of this service, you are required to comply with all applicable laws including but not limited to the **Turkish Penal Code**, the **Law on Intellectual and Artistic Works**, and the **Law on the Regulation of Broadcasts on the Internet**.
- **Strictly prohibited activities** include but are not limited to: accessing illegal content, violating intellectual property rights, distributing malicious software, fraud, gambling, terrorist propaganda, accessing blocked websites, using proxies/VPNs, and similar actions. **All legal responsibility for such actions lies solely with the user.**
- The company reserves the right to **suspend, restrict, or block access** at any time if deemed necessary.

By continuing, you acknowledge that you have **read, understood, and accepted** these terms.
